

## **RMA Department:**

Unit 102 - 4460 Jacombs Road Richmond, BC, V6V 2C5, Canada

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Please return the complete form by email: GlobalRMA@drbattery.com

## **RMA Request Form**

- -Your **RMA number** will be faxed or email to you. Products returned without the RMA number will be rejected.
- -The RMA number will be cancelled if the product is not returned within 30 days.
- -The product must be returned in its ORIGINAL PACKAGING accompanied by a COPY of the ORIGINAL RECEIPT and this RMA form.
- -The package must be shipped prepaid and sent BY REGULAR MAIL ONLY with the RMA number clearly marked on the shipping label.
- -Please declare product as "Defective Electronic Part" and \$1 value on the Custom Declaration and Dispatch Note.

To insure expedited service, please complete the form in full.

		CUST	OMER INFO	ORMATION			
First Name:							
Last Name:							
(As appeared on invoice)							
Address:	Unit/Suite/	Apartment (If Applicat	ole):				
	Address:_						
	Country:City:						
	Zip Code:_		<del></del>				
Phone Number:	Tel:		Fax	<u>:</u>			
	Email:						
PRODUCT INFORMATION							
Dr. Battery Part#	*Please complete one form per quantity						
Warranty Sticker Date	:(MM/YY) - hologram/white sticker (e.g. JL09)						
Your Mobile Device:	Brand	Brand Name: Model Number:					
Order Number:	Invoic	e Number: SI	Purchase Date:(MM/DD/YY)				
		R	ETURN RE	QUEST			
Exchange only Wear and Tear as well as physical damages are not cover				re not covered under warranty.			
		RE	ASON FOR	RETURN			
□ Will not hold a charge pass% □ Compatibility Issues (Please provide detail)							
□ Dead on Arrival □ Others (Please provide detail)					rovide detail)		
Detail:							
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Richmond International Technology Corp. reserves the right to refuse returns and exchanges not in accordance with its policy. For more information, please visit http://www.drbattery.com/help/return.aspx